

PILOT'S TALK

Lesson 4. Find a solution

Level A - Ryanair fuel Mayday

Через несколько месяцев после происшествия опубликован отчёт AAIB: у Manchester были места для уходов на запасной, проблема была в передаче информации в аэропорту. Командир встречается в офисе с пилотом-инструктором, который вёл разбор. Они обсуждают, что пошло не так, какие есть варианты и что делать дальше.

В этом уроке

Блок	Тема	Главное
1	Обозначить проблему	have a problem / be / отрицание / can't
2	Предложить варианты	we can + глагол; or
3	Предложить совместное действие	let's + глагол
4	Другие способы предложить действие	why don't we + глагол / how about + -ing
5	Назвать решение и причину	decided to; because
6	Всё вместе	проблема → варианты → решение

Что мешает: обозначаем проблему

1A. В разговоре



The AAIB report is out. What was the problem in your case?



In our case, the information about Manchester was wrong. Manchester had space, but ATC said it couldn't accept us.



And what's the problem now?



We have a problem: other crews don't know about this case.

1B. Правило

We have a problem. - У нас проблема.

The problem is + описание. - Проблема в следующем...

The problem is that + предложение. - Проблема в том, что...

Общее сообщение привлекает внимание. Затем называем конкретное препятствие:

We have a problem. Other crews don't know about this case.

У нас проблема. Другие экипажи не знают об этом случае.

Как обозначить затруднение	Пример
have + название проблемы	We have a problem with this case.
be + описание	In our case, the information was wrong.
отрицание с be	The information about Manchester wasn't correct.
отрицание с do / does	Other crews don't know about this case.
The problem is that + предложение	The problem is that other crews don't know about this case.
can't + глагол	We can't change the AAIB report.

1C. Схема: разные глаголы - разное отрицание

Утверждение	Отрицание
The information is correct.	The information isn't correct.
The communication works .	The communication doesn't work .
Our crews know about this case.	Our crews don't know about this case.
We can change the report.	We can't change the report.

После **doesn't / don't** смысловый глагол возвращается в начальную форму: **doesn't work, don't know**. С **be** и **can do / does** не добавляем.

1D. Обрати внимание: причина препятствия

Our crews can't learn from this case because they don't know about it.

Наши экипажи не могут извлечь урок из этого случая, потому что не знают о нём.

Because + предложение связывает препятствие с причиной. Для короткого ответа можно разделить мысль:

Our crews can't learn from this case. They don't know about it.

Какие есть варианты: we can / or

2A. В разговоре



What can we do about it?



We can tell our crews about this case, or we can discuss it with Manchester Airport.



Which one first?



The crews.

2B. Правило

We can + начальная форма глагола без to - предлагаем возможное действие.

We can do A, or we can do B. - называем альтернативы.

Вариант	Значение
We can tell our crews about this case.	Мы можем рассказать экипажам об этом случае.
We can discuss it with Manchester Airport.	Мы можем обсудить это с аэропортом Manchester.
We can tell our crews or discuss it with the airport.	Мы можем рассказать экипажам или обсудить это с аэропортом.

Во второй части можно повторить **we can** или оставить только действие:

We can tell our crews or we can discuss it with the airport.

We can tell our crews or discuss it with the airport.

2C. Обрати внимание: возможность и решение

We can tell our crews. - Это доступный вариант.

We decided to tell our crews. - Этот вариант выбран.

Слова **we can** сами по себе не сообщают, что решение уже принято.

Предлагаем действовать вместе: let's

3A. В разговоре



Let's start with the crews.



OK. Let's add this case to our CRM training.

3B. Правило

Let's + начальная форма глагола без to - «давай / давайте сделаем».

Let's - сокращённая форма **let us**. Предлагаем действие, в котором участвуем сами.

Предложение	Значение
Let's start with the crews.	Давай начнём с экипажей.
Let's add this case to our CRM training.	Давай добавим этот случай в занятия по CRM.
Let's write to Manchester Airport.	Давай напишем в аэропорт Manchester.

3C. Сопоставим

We can add this case to our training. - Можно добавить этот случай в занятия: называем вариант.

Let's add this case to our training. - Давай добавим: предлагаем перейти к действию.

После can и let's глагол одинаково стоит **без to**, но смысл реплики различается.

Другие способы предложить действие

4A. В разговоре



Why don't we invite someone from Manchester Airport?



Good idea. Let's ask them about the communication problem.

4B. Правило

Why don't we + начальная форма без to...? - «Почему бы нам не...?»

Why don't we invite someone from the airport? - Почему бы нам не пригласить кого-нибудь из аэропорта?

4C. Схема: одна идея, разные формы

Let's ask the airport.

Why don't we ask the airport?

How about asking the airport?

После **let's / why don't we - ask**. Ещё один вариант - **how about + -ing: asking**.

Форма на -ing: **ask → asking, use → using, make → making** - перед -ing немая е убирается.

4D. Обрати внимание: why не всегда просит объяснить причину

Why don't we write to the airport? - Предлагаем написать.

Why didn't we write to them earlier? - Спрашиваем, почему этого не сделали раньше.

Смысл определяется всей репликой и ситуацией. **Why don't we...?** часто используется именно как предложение совместного действия.

Что решаем и почему

5A. В разговоре



So what is our decision?



We decided to add this case to our CRM training.



What's your reason?



Because this problem is important for other crews.

5B. Правило

We decided to + глагол. - Мы решили это сделать.

С **decide** следующее действие называем через **to**:

Решение	Действие
We decided	to add this case to our training.
We decided	to write to Manchester Airport.
We decided	to tell our crews.

Decided - прошедшая форма decide. Она подходит, когда сообщаем об уже принятом решении, в том числе только что принятом.

5C. Добавляем одну причину

We decided to write to Manchester Airport because the communication there didn't work.

Мы решили написать в аэропорт Manchester, потому что передача информации там не сработала.

Схема:

Решение + because + причина в виде предложения.

Можно сначала назвать причину отдельной репликой, затем решение:

The communication at the airport didn't work. We decided to write to them.

5D. Обрати внимание: желание - ещё не решение

Реплика	Что она сообщает
I want to talk to the airport.	Желание.
We can talk to the airport.	Вариант.
Let's talk to the airport.	Предложение.
We decided to talk to the airport.	Принятое решение.

5Е. Где нужен to

Модель	Пример
can + глагол	We can tell our crews.
let's + глагол	Let's start with the crews.
why don't we + глагол	Why don't we ask the airport?
how about + -ing	How about asking the airport?
decide + to + глагол	We decided to add this case.

Всё вместе: от проблемы к решению



Let's finish. What's the problem in one sentence?



Other crews don't know about our case.



And our options?



We can tell our crews, or we can talk to the airport.



Why don't we do both?



Good idea. Let's start with the crews.



Agreed. So what did we decide?



We decided to add this case to our CRM training because it's important for other crews.

Нужно сказать	Подходящая модель
В чём проблема	We have a problem. / The problem is...
Что было не так	In our case, the information was wrong.
Чего не знают	Other crews don't know about this case.
Что невозможно	We can't...
Какие есть варианты	We can... or...
Что предлагаем сделать вместе	Let's...
Другой способ предложить действие	Why don't we...? / How about + -ing?
Какое решение принято	We decided to...
Почему	Because + предложение.

Practice

Говори от лица командира или инструктора - пропуск стоит в реплике того, кто говорит. В каждом пункте заполни пропуск, используя слова под диалогом. Остальная часть реплики уже дана.

Короткие разговоры по темам. Каждое задание - отдельный разговор.

Опора: неправильные глаголы в упражнениях

Начальная форма	Past Simple
to be	was / were
to do	did
to say	said

Карта упражнений

Задание	Тема	Блок
1.1	В чём проблема	1
1.2	Почему не получается	1
2.1	Варианты: we can / or; let's	2-3
2.2	Why don't we / how about	4
3.1	Решение и причина	5
3.2	Желание, вариант, предложение, решение	5

1.1. В чём проблема

1.



Let's start with the facts. What went wrong with Manchester?



wrong / about / to be / Manchester / the information

2.



Was there really no space at Manchester?



but / to be / space / to say / there / no / ATC

3.



What's the problem for our company now?



to do / to know / the details / that / the problem / our crews / not / to be

4.



Do our crews know about it?



_____ Only a few pilots know the details.

not / to do / about / it / no / to know / our crews

5.



Can we change the AAIB report?



_____ But we can use it in training.

we / no / it / can / to change / not

6.



Can our crews just read the AAIB report?



They can, but _____

very long / the report / to be

7.



Why can't we use your case in training now?



to have / we / to do / not / yet / a presentation

8.



And the next CRM session?



_____ The next session is in March.

the date / to be / the problem

1.2. Почему не получается

1.



Why can't our crews learn from this case?



to know / they / because / it / about / not / to do

2.



Why is this case important?



again / to refuse / an alternate / can / us / because

3.



Can you present the case yourself?



_____ I have a lot of flights then.

March / to present / I / it / can / in / not

4.



Does the airport know about our plans?



them / no / to do / about / to know / the airport / not

5.



What's the problem with a phone call?



to be / this week / not / available / the airport contact

6.



Do we have a problem with the training room?



on / free / not / to be / the room / Monday / yes

7.



Why can't we start today?



the presentation / not / ready / because / to be

2.1. Какие есть варианты: we can / or; let's

1.



What can we do for our crews?



about / to tell / them / can / this case / we

2.



And for the airport?



someone / to / to invite / or / we / from / them / we / to write / can / the airport / can

3.



How can crews learn about the case?



it / to send / or / we / a short note / can / to / to add / the CRM training

4.



Crews don't know about the case.



the next CRM session / to tell / at / them / let's

5.



The AAIB report is very long.



to write / a short summary / let's

6.



Who can write the summary?



_____ I know the case well.

to write / I / can / it

7.



We can start now or wait for the airport's answer.



now / to start / let's

8.



So, a phone call or a letter?



first / a letter / to send / let's

2.2. Другие способы предложить

1.



The airport contact isn't available this week.



next week / why / not / to do / we / to call

2.



We don't have a good example for the training.



to use / how about / your case

3.



I can't present it in March.



to ask / why / to do / not / your first officer / we

4.



How about inviting someone from the airport?



Good idea. _____

them / the CRM session / to invite / let's / to

5.



The summary is still long.



it / to make / how about / shorter

6.



Why don't we write to the airport today?



Good idea. _____

the letter / I / can / to write

7.



The room isn't free on Monday.



on / Tuesday / we / to meet / why / not / to do

3.1. Какое решение и почему

1.



What did we decide about the training?



the CRM training / to decide / this case / to / we / to add

2.



And about the airport?



Manchester Airport / we / to / to decide / to write

3.



Why did we decide that?



there / to work / to do / not / because / the communication

4.



Who decided to write the summary?



to write / I / to decide / it

5.



Why you?



the case / because / I / to know / well

6.



What did we decide about the date?



on / we / to meet / to decide / Tuesday

7.



Why not Monday?



not / the room / Monday / to be / on / free / because

8.



And the phone call?



_____ The contact isn't available now.

next week / to decide / we / to call

3.2. Желание, вариант, предложение, решение

1.



Do you want to talk to the airport yourself?



to talk / to / them / to want / I / yes

2.



Is that a decision?



_____ We can discuss it now.

to be / my idea / it / only / no

3.



So what can we do?



them / or / to call / can / to / to write / we / them

4.



Which one?



them / first / to call / let's

5.



Good. Can you say the decision for the minutes?



to call / to decide / the airport / first / we

6.



And the reason?



soon / we / because / to need / an answer

7.



Can you sum up the problem for the minutes?



to know / the Manchester case / to do / not / about / our crews

Answer key

These are model answers. Correct alternatives are possible.

1.1. В чём проблема

1.



Let's start with the facts. What went wrong with Manchester?



The information about Manchester was wrong.

2.



Was there really no space at Manchester?



There was space, but ATC said no.

3.



What's the problem for our company now?



The problem is that our crews don't know the details.

4.



Do our crews know about it?



No, our crews don't know about it. Only a few pilots know the details.

5.



Can we change the AAIB report?



No, we can't change it. But we can use it in training.

6.



Can our crews just read the AAIB report?



They can, but **the report is very long.**

7.



Why can't we use your case in training now?



We don't have a presentation yet.

8.



And the next CRM session?



The problem is the date. The next session is in March.

1.2. Почему не получается

1.



Why can't our crews learn from this case?



Because they don't know about it.

2.



Why is this case important?



Because an alternate can refuse us again.

3.



Can you present the case yourself?



I can't present it in March. I have a lot of flights then.

4.



Does the airport know about our plans?



No, the airport doesn't know about them.

5.



What's the problem with a phone call?



The airport contact isn't available this week.

6.



Do we have a problem with the training room?



Yes, the room isn't free on Monday.

7.



Why can't we start today?



Because the presentation isn't ready.

2.1. Какие есть варианты: we can / or; let's

1.



What can we do for our crews?



We can tell them about this case.

2.



And for the airport?



We can write to them, or we can invite someone from the airport.

3.



How can crews learn about the case?



We can add it to the CRM training or send a short note.

4.



Crews don't know about the case.



Let's tell them at the next CRM session.

5.



The AAIB report is very long.



Let's write a short summary.

6.



Who can write the summary?



I can write it. I know the case well.

7.



We can start now or wait for the airport's answer.



Let's start now.

8.



So, a phone call or a letter?



Let's send a letter first.

2.2. Другие способы предложить

1.



The airport contact isn't available this week.



Why don't we call next week?

2.



We don't have a good example for the training.



How about using your case?

3.



I can't present it in March.



Why don't we ask your first officer?

4.



How about inviting someone from the airport?



Good idea. **Let's invite them to the CRM session.**

5.



The summary is still long.



How about making it shorter?

6.



Why don't we write to the airport today?



Good idea. **I can write the letter.**

7.



The room isn't free on Monday.



Why don't we meet on Tuesday?

3.1. Какое решение и почему

1.



What did we decide about the training?



We decided to add this case to the CRM training.

2.



And about the airport?



We decided to write to Manchester Airport.

3.



Why did we decide that?



Because the communication there didn't work.

4.



Who decided to write the summary?



I decided to write it.

5.



Why you?



Because I know the case well.

6.



What did we decide about the date?



We decided to meet on Tuesday.

7.



Why not Monday?



Because the room isn't free on Monday.

8.



And the phone call?



We decided to call next week. The contact isn't available now.

3.2. Желание, вариант, предложение, решение

1.



Do you want to talk to the airport yourself?



Yes, I want to talk to them.

2.



Is that a decision?



No, it's only my idea. We can discuss it now.

3.



So what can we do?



We can call them or write to them.

4.



Which one?



Let's call them first.

5.



Good. Can you say the decision for the minutes?



We decided to call the airport first.

6.



And the reason?



Because we need an answer soon.

7.



Can you sum up the problem for the minutes?



Our crews don't know about the Manchester case.